

ABT Water Management RMA Request Form

ABT Warranty Repair Policy

*Please note as of 06/01/2023 our return policy has changed.

These forms must be filled out to process your return. If forms are not filled out your item(s) will be shipped back to you, and you will be subject to shipping costs. If you have any questions please call us at (800) 697-9096 Ext 19 or email our return department richard@abtwater.com

- Items returned to ABT for warranty repair/replacement within the manufacturer's warranty period that have been tested and found to be non-functioning according to the manufacturer's guidelines will be repaired and/or replaced at no cost to the customer.
- Items returned to ABT requiring non-warranty repair such as replacing component parts of meter bodies warped or cracked due to freeze-ups will be subject to the ABT Technician labor rate of \$75/hour plus the cost of parts.
- Items returned to ABT without the following forms will be subject to a minimum assessment fee of \$25 per meter
- Please check our troubleshooting and shipping tips before returning meters to ensure your return is processed quickly

Community Name: _____ Date: _____

Shipping Address: _____

City, State, Zip: _____

Contact Name: _____ Contact Phone: _____

By submitting the ABT Water Management RMA Request Form, I agree to the terms and fees of the ABT Warranty Repair Policy

X _____ Date _____

Please mark appropriate box in regards to your meter issue.

Meter ID#	Not Advancing	Not Transmitting	Leak/Freeze-Up	Not Sure

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X _____ Date _____

